

Range of services:

General medicine
 Children's & Adolescent Health
 Immunization
 Women's health & Pregnancy care
 Men's Health
 Mental Health Care & Counseling
 Chronic disease management
 Skin cancer check & treatment
 Indigenous & multicultural health services
 Travel health & pre travel vaccinations
 Sexual health
 Minor casualty
 Occupational health check & medical of miners
 DVA health services
 Aged cared & nursing home services
 Health education & counseling
 Antenatal care
 Worker's compensation
 Minor procedures
 ECG (Electrocardiography)
 Allied health services - Psychologist, Dietician,
 Diabetic Educator, Attune Hearing

Medical Staff:

Dr Edward Ogiji

Dr Ahmed Elsedfy

Dr Mahinath Bandara

Dr Romika Lal

Dr Kelemedi Uluitoga

Dr Benjamin Adeyemi

Dr Zoltan Orovec

Dr Chamini Jayasinghe

Dr Puneet Agarwal

Dr Faris Hawa

Dr Mehdi Noori

Dr Dimple Rajda

8:00 am - 6:00pm (Lennox St)

8am - 7pm (Station Square)

Saturday and Sunday:

9:00 am - 3:00pm (Station Square)

Public Holidays: 9am - 5pm (Station Square)

Fees

Jema Clinic is a Bulk Billing practice.

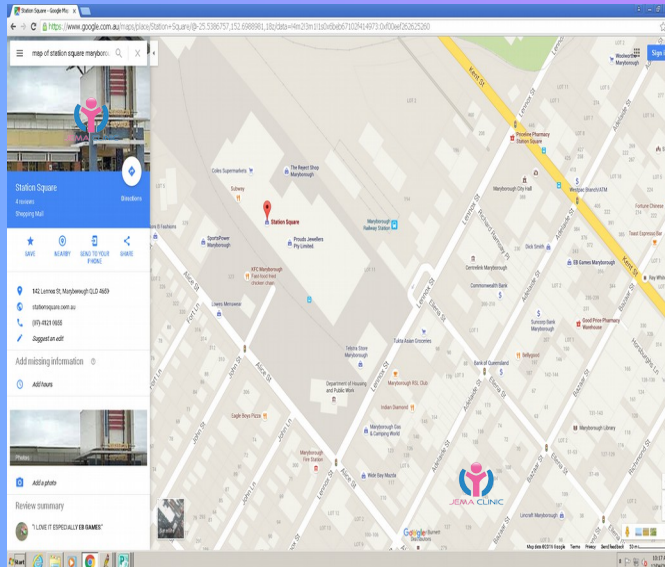
Services not bulk billed

A list of these services is available at reception.
 (Payment via EFT/Cash required on the day):
 For information on massage fees and skin
 clinic fees please refer to the appropriate
 brochures.

Consultation short	\$75.00
Consultation long	\$130.00
Consultation prolong	\$170.00
Starting Medical (tests extra)	\$250.00
Coal Board Medical	\$400.00
INR	\$10.00
Functional Capacity Evaluation	\$150.00
Transfer Full Records	\$25.00
Massage starting from	\$25.00
Mole mapping	\$60.00
Commercial Drivers Licence	\$110.00

NO Smoking Policy

Jema clinic has a no smoking policy.



Please take for your information



Providing the community with the best possible health care options



6/133 Lennox Street, Maryborough
 Shop 25, 142 Lennox Street,
 Maryborough

Station Square Shopping Centre
 Telephone: 07 4120 5555

Visit: www.jemaclinic.com.au



Immunisations/ Healthy Kids Check

Most immunisations are done by the practice nurse under direction of the GP. Please notify reception if your child is four years of age and requires immunization and a Healthy Kids Check.

Reminder System

Our practice is committed to preventative care. We may issue you with a reminder notice from time to time offering you preventative health services appropriate to your care. If you do not wish to be a part of this system please let your doctor or the receptionist know. Appointment reminders will also be issued the day before your appointment via text message.

Medical Records

We operate a computer based medical record system. Should any of your personal details, address, etc. change please ask to have your medical records amended at the Reception desk. Please make sure your Medicare card and any other cards are up to date.

Privacy Policy

Jema Clinic is fully committed to respecting your privacy and takes its obligations seriously. We adhere to the Commonwealth Privacy Act 2000, QLD Health Records Act 2001 and the Australian Privacy Principles. A copy of our Privacy Policy is available at reception.

Appointments

Our appointment system is computerized and allocated times are kept open to fit in any urgent problems.

Urgent medical problems will be dealt with promptly.

When Booking please advise the staff:

If your problem is urgent

If you require a long appointment

If you need a special medical examination

If more than one family member needs to be seen

If it is for immunization, wound dressing, skin check, health care plan, script or procedure as these appointment times need to be adjusted and some also require to be booked with the nurse as well

Walk-ins welcome, however there may be a little bit of a wait (unless Urgent)

Cancellations

If you can't attend an appointment, please notify the reception staff as soon as possible. There is a \$30.00 fee for appointments that are missed without adequate notification. Please keep in mind that your appointment could have been taken by another patient who needed to be seen urgently.

Waiting Times

Our Doctors try and run on time and not keep patients waiting. However sometimes delays are unavoidable due to emergencies or consultations taking longer than expected. We request your patience at these times. If you have time restrictions please phone ahead of time to check on probable waiting time.

Communication Services

If an interpreter is required, the Translating and Interpreting Services (TIS National) can be contacted on 131 450.

Visual or hearing impaired patients can contact. NRS TTY 1800 555 630 (free)

Results of Medical Tests

For medico-legal reasons test results will not be given over the phone. Doctor will advise when they expect the results to be available during your consultation and also inform you to make a follow-up appointment for these results.

Telephoning your doctor

Your doctor may take phone calls regarding your health, but you will have to leave a message with reception to pass on to the doctor so that they will contact you when they are not busy with a patient.

Patient Feedback

Jema clinic is happy to receive feedback from our patients on the services we provide. This is important to us to help improve our service and meet our needs. A "suggestion box" is located on the reception desk if you wish to make use of it.

Complaints should be discussed with either your doctor or the Practice Manager. If you are not satisfied or your complaint cannot be resolved within the centre, you may wish to contact the Health Care Complaints Commission.

Contact Details:

Level 17, 53 Albert St, Brisbane QLD 4000

Telephone: 133646

